

L Number	Hits	Search Text	DB	Time stamp
3	1		USPAT	2003/01/29 13:37
4	1		USPAT	2003/01/29 13:38
5	1		USPAT	2003/01/29 13:38
6	1		USPAT	2003/01/29 13:38
7	35	"campaign service"	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 14:04
8	12	"campaign service" and agent	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 14:04
10	0	(("campaign service" and agent) and network) and "service point"	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 14:05
9	12	("campaign service" and agent) and network	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 14:05
11	1	("personalized service" and profile\$) and preference\$ and search\$ and retriev\$ and content\$ and "service point"	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 14:10
12	0	("personalized service" and profile\$) and preference\$ and search\$ and retriev\$ and content\$ and campaign	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 14:19
13	0	("personalized service" and profile\$) and preference\$ and search\$ and retriev\$ and content\$ and (containt with audio)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 14:20
14	1	("personalized service" and profile\$) and preference\$ and search\$ and retriev\$ and content\$ and (content with audio)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 14:21
15	6	("personalized service" and profile\$) and preference\$ and search\$ and retriev\$ and content\$ and (content with visual)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 14:43
18	6	("personalized service" and profile\$) and search\$ and retriev\$ and content\$ and (content with visual)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 14:44
19	43	("personalized service" and profile\$) and search\$ and retriev\$ and content\$ and (data adj collection)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 16:03
20	43	("personalized service" and profile\$) and search\$ and retriev\$ and content\$ and "data collection"	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 14:45
21	0	(("personalized service" and profile\$) and search\$ and retriev\$ and content\$ and "data collection") and "agent desktop"	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 14:45

22	0	((("personalized service" and profile\$) and search\$ and retriev\$ and content\$ and "data collection") and "routing manager"	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 14:46
23	0	((("personalized service" and profile\$) and search\$ and retriev\$ and content\$ and "data collection") and (agent with desktop) and (rout\$ same manager)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 14:46
25	0	((("personalized service" and profile\$) and search\$ and retriev\$ and content\$ and "data collection") and agent\$ and rout\$3) and IVRS	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 14:48
24	20	((("personalized service" and profile\$) and search\$ and retriev\$ and content\$ and "data collection") and agent\$ and rout\$3	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 15:01
28	7395	Dynamo	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 15:02
29	8	Dynamo and ATG	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 15:02
30	1	"personalized service" and profile\$ and DYNAMO	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 15:04
31	1	"personalized service" and DYNAMO	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 15:04
32	189	profile and DYNAMO	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 15:05
33	12	(profile and DYNAMO) and agent\$	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 15:06
34	5	(707/3).ccls. and(("personalized service" and profile\$) and search\$ and retriev\$ and content\$ and (data adj collection))	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 16:04
35	5	(707/3).ccls. and ("personalized service" and profile\$) and search\$ and retriev\$ and content\$ and (data adj collection))	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 16:06
-	317	"personalized service"	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/28 09:49
-	176	"personalized service" and profile\$	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM TDB	2003/01/29 15:03

-	0	("personalized service" and profile\$) and preference\$ and search\$ and retriev and content\$	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/01/28 09:50
-	69	("personalized service" and profile\$) and preference\$ and search\$ and retriev\$ and content\$	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/01/29 14:06
-	1	(("personalized service" and profile\$) and preference\$ and search\$ and retriev\$ and content\$) and "service point"	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/01/28 09:51
-	1	(("personalized service" and profile\$) and preference\$ and search\$ and retriev\$ and content\$) and (service adj point)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/01/28 09:53
-	15	(("personalized service" and profile\$) and preference\$ and search\$ and retriev\$ and content\$) and (service with point)	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/01/28 09:53
-	1	"6014659".PN.	USPAT	2003/01/28 10:23
-	1	"6021406".PN.	USPAT	2003/01/28 10:23
-	1	"6016487".PN.	USPAT	2003/01/28 10:24
-	1	"6012054".PN.	USPAT	2003/01/28 10:25
-	1	"5956720".PN.	USPAT	2003/01/28 10:25
-	1	"5956720".PN.	USPAT	2003/01/28 10:26
-	2	("5855015").PN.	USPAT; US-PGPUB; EPO; JPO; DERWENT; IBM_TDB	2003/01/28 11:21